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Technical Bulletin regarding Disabling Wi-Fi Connectivity

Applicable Models: ALL Intellihot iQ Models
(iQ251, iQ251D, iQ751, iQ1001, iQ1501, iQ2001, iQ3001)

Description:

All Intellihot iQ series water heaters have built-in Wi-Fi capability. This integrated module allows for the ease of monitoring by the factory, along with remote monitoring by the customer. The Wi-Fi module by itself cannot transmit data unless the unit is connected to the building Wi-Fi and is set up by the user on the telliCare app with a valid account. Intellihot recognizes that for various reasons, some customers do not desire or require the Wi-Fi functionality.

Resolution:

To indicate that a unit is to be shipped without Wi-Fi capabilities, please note on the purchase order when sending to Intellihot, "REMOVE WIFI MODULE". The units will then be shipped without any Wi-Fi capabilities.

If there are any questions or concerns, please contact the Intellihot technical support department, 1-877-835-1705 or support@intellihot.com